

Investing in Volunteers

Case Study

The UK quality standard for good practice in volunteer management



Company Name

The Wallich

Location

Cardiff, Wales

Background

The Wallich believes that everyone deserves the right to a home, but more than that, that everyone deserves the right to feel safe, to feel valued and to feel positive about their future. The Wallich operates under three core objectives: getting people off the streets; keeping people off the streets; and creating opportunities for people.

What is the impact or benefits the IiV process has had on your stakeholders?

It always strikes me how proud volunteers are to be included in this process. I feel it helps demonstrate to them how valued they are across the organisation and that their views and thoughts on how well, or not, their volunteer placement has been, and the support and training on offer to them is, is invaluable.

Provide a quote that sums up the IiV experience for your organisation:

We're very proud to have once again achieved the IiV accreditation. This is our third renewal and over the years we've seen the value of being an IiV organisation.

The renewal process is nice and straightforward, by far the best approach that we've been through. Being an IiV organisation provides reassurance to our volunteers that they are getting the best possible experience from their volunteering and helps to attract others who want to do something about ending homelessness in Wales.

Tips

- Give yourself enough time, but just work through everything one step at a time.

Find out more about Investing in Volunteers and how your organisation can achieve it here investinginvolunteers.co.uk

