



## ACE: Action in Caerau and Ely

“iV is a really useful tool that enables you to look at everything you do regarding volunteering, pull it into pieces and put it back together again, in such a way that it benefits staff, volunteers, trustees and most importantly the volunteer, improving and enhancing the volunteer journey.”

### ✓ The benefits of iV for our organisation

Staff now have more of an understanding of what volunteering should and shouldn't be and more training will be given around this as a result of iV.

Volunteers now have easily accessible information to refer to for any part of their volunteering.

Trustees have fully supported the process and are keen to continue supporting volunteering in ACE.

External partners will be able to see (with the logo) that we take volunteers and volunteering seriously, and that it is a good place to refer people to for their volunteer experience.

Awarding body:

