



Skills & Volunteering Cymru Award renewal

The process enabled the charity to grow and make some key changes to benefit many different parts of our community - volunteers, beneficiaries and staff.

✓ The benefits of IiV for our organisation

The process was positive with regards to it highlighting areas we could grow as a charity, and as we completed different sections of the renewal, it led to different discussions across the staff and board.

We made changes to policies, recruitment, internal processes, which will all hopefully aid the volunteer, and beneficiary experience.

The process held us to account for some changes in a timely fashion which was good, as otherwise some things can slip to the bottom of the "to do" pile.

Awarding body:

