



## Home-Start Flintshire

The Investing in Volunteers Award process was well organised and guided from start to finish. Our assessor provided excellent support and guidance.

The process gave us the opportunity to delve further into how we do things with our volunteers and a further opportunity to gather feedback which we were able to implement to improve our service further.

I would highly recommend the process and we are pleased that we have received the award and can show that we do all we can to provide volunteers with the best possible volunteer journey and experience.

## ✓ The benefits of liV for our organisation

The process was an additional method for our volunteers to give their views and opinions on the work they do with Home-Start Flintshire

It was ,from our organisation point of view, extremely useful in gathering further feedback.

Any suggestions for improvements have been subsequently introduced or are being worked on

Awarding body:

