



Neath Port Talbot Carers Service

It was very beneficial to us as an organisation to go through the process of obtaining the accreditation to highlight areas where our practice is good and other areas where our practice could be improved. It was confidence building to realise how much we already had in place. It was great to have an opportunity to gain real insight from the volunteers about how they view the difference they make and how they find the support they receive from the organisation

✓ **The benefits of IiV for our organisation**

It has given staff and volunteers a boost to know their work is appreciated and given us confidence as an organisation that we are working to a good standard and have the correct procedures in place.

It will benefit us greatly when we apply for funding bids to again show that we are working to this high standard

Awarding body:

