Greenfield Valley Trust (New achiever)

"The IiV process led to meaningful discussions between different volunteer groups and staff members. It has resulted in positive changes such as a volunteer newsletter being established. The advice and guidance from our assessor was practical and useful in improving our volunteering provision."

The benefits of IiV for our organisation

The process was very beneficial in discussing ideas and suggestions between staff and volunteers, many positive actions have already taken place as they were relatively simple matters that make a difference to the volunteering experience.

Top tips

- It is a process and there is always limitations to what can be done, therefore don't worry about not being perfect.
- Talk to volunteers as soon as you are considering participating in the award to make sure they are willing to engage.
- The assessor is there to assess the organisation's approach to volunteering, however, they are also there to help and guide you through the process, providing helpful feedback.